
From: Zabek, Jason (CCI-Atlanta)
Sent: Saturday, March 05, 2011 6:58 PM
To: HRD-TOC (CCI-Hampton Roads); CCI - Abuse Corporate
Cc: CCI - TOC
Subject: RE: CATS 7442149

It is fine. We need the customers.

Jason Zabek
Manager - Customer Safety / Abuse Operations
Cox Communications
(404) 269-8129
(*Insert benign saying here*)

From: Vredenburg, Roger (CCI-Virginia) **On Behalf Of** HRD-TOC (CCI-Hampton Roads)
Sent: Saturday, March 05, 2011 9:29 AM
To: CCI - Abuse Corporate
Cc: CCI - TOC
Subject: CATS 7442149

Hello

7442149

Here is another example of a customer that I consider an habitual abuser.

In a year was terminated twice and turned back on.

I suspended him again since no e-mail address and according to procedure he start over in the process.

Thanks

Roger Vredenburg
Hampton Roads Technical Operation Center (TOC)
TOC (866)269-8627 Opt.2
Supervisor: Chris Burns
Wed-Sat 5:30 AM - 4:00 PM
roger.vredenburg@cox.com

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